

Adult Social Care and Health Overview and Scrutiny Committee 13 January 2020

NHS South Warwickshire Clinical Commissioning Group Performance Monitoring

Recommendation(s)

The Adult Social Care and Health Overview and Scrutiny Committee receives and considers this report and notes:

- the CCG Performance Management approach;
- the CCG assurance and governance processes in place;
- the current CCG performance and quality reports.

1. Introduction

- 1.1. The CCG have a duty to meet the NHS Constitution indicators; to ensure the CCG delivers these requirements the CCG undertakes an annual planning process to set activity, finance and performance plans with its key providers. These plans ensure that sufficient activity is commissioned to meet the health needs of the population of south Warwickshire and to deliver the Constitutional indicators and other national and local key performance and standards. These activity plans and performance requirements are included in the relevant provider contracts.
- 1.2. The CCG manages performance against these targets through its performance framework by monitoring daily, weekly and monthly performance data to assess provider's performance against the agreed targets and standards.
- 1.3. The CCG holds its providers to account for delivery of performance through its contract framework which includes monthly Contract Review Group (CRG) meetings and monthly Clinical Quality Review Group (CQRG). Where under performance or failure to deliver the standard is identified, the CCG works collaboratively with the provider's managers and clinicians to understand the reason for the underperformance and to develop and agree recovery action plans and delivery trajectories for the relevant standard or indicator.
- 1.4. The provider contracts support this process formally and the relevant contract mechanisms and levers are applied as required, including application of contract performance notices and contractual sanctions.
- 1.5. The CCG and main provider performance is reported monthly through the CCG's governance process. For those indicators that are failing to meet the relevant standard the monthly performance report details the cause of the underperformance, what actions are being completed to improve the performance and the expected date the indicator will be delivered.
- 1.6. The performance report is scrutinised monthly by the Executive Team and Performance Committee, which includes the clinical lead GPs, and any further actions required are identified.
- 1.7. The performance report is then discussed in public in the Governing Body meetings. The reports are published on the CCG website 7 days prior to the Governing Body meeting and the public can ask any questions prior to, or at the meeting.

- 1.8. Separate quality reports are also monitored and reported in the same way.
- 1.9. The CCG is held to account for its performance by NHS England through the Improvement and Assessment Framework and also through south Warwickshire place based quarterly meetings between NHS England and Improvement, the CCG and South Warwickshire Foundation Trust where finance, quality and performance are reviewed.

2. Current Performance

- 2.1. In September 2019, the CCG achieved 16 of the 32 NHS Constitution and Acute priority indicators with the main areas of concern remaining:
- A&E 4 hour waits
 - Referral to Treatment (RTT) pathway (incomplete aggregate target)
 - Diagnostics
 - Cancer – Two week wait
 - Cancer – 31 day standard
 - Cancer – 31 day surgery
 - Cancer – 62 day standard
- 2.2. The CCG achieved 9 of the 18 Mental Health indicators with Dementia and IAPT remaining a priority area.
- 2.3. Where applicable Contract Performance Notices have been served to the relevant providers for these indicators and Remedial Actions Plans and recovery trajectories have been agreed. Progress against these plans is detailed in the report.
- 2.4. The CCG report, attached at Appendix 1, details the reasons for the underperformance and actions being taken to address any areas of non-achievement in detail for each indicator failing the required standard.

3. Background Papers

Appendix 1: South Warwickshire CCG Performance Report M6

Appendix 2: South Warwickshire CCG Quality Report

	Name	Contact Information
Report Author	Alison Cartwright Chief Delivery Officer South Warwickshire CCG	Alison.cartwright@southwarwickshireccg.nhs.uk